



# Benefits at a Glance

CENTRAL ONTARIO  
STANDARD BRED ASSOCIATION  
Group: 20320 Class: G  
GROOMS WHO ARE AGE 75 TO 80

*The following summarizes key features of your group benefits plan.*

Please refer to your full booklet wording at: <https://planmember.rwam.com/login>

## EXTENDED HEALTH CARE (EHC)

EHC Benefit	Co-Ins.	Benefit Maximum
Prescription Drug Plan	80%	Dispensing fee capped at \$8 per prescription item \$5,000,000 lifetime maximum per individual Limited to mandatory generic selection
Fertility Drugs	50%	\$3,000 lifetime maximum
Smoking Cessation Aids	80%	\$500 lifetime maximum

Practitioner	Co-Ins.	Per Visit Max.	Max. (Calendar Year)	Combined Max
Acupuncturist	80%		\$350	
Chiropractor	80%		\$350	
Massage Therapist	80%		\$350	
Naturopath	80%		\$350	
Physiotherapist	80%		\$1000	
Psychologist/ Psychotherapist/ Social Worker (MSW)	80%			\$350
Speech Therapist	80%		\$350	
Osteopath	80%		\$350	
Chiropodist	80%		\$350	
Podiatrist	80%		\$350	
Nutritional Counselling/ Registered Dietician	80%			\$350

EHC Benefit	Co-Ins.	Benefit Maximum
Private Duty Nursing	100%	\$10,000 per calendar year
Eye Examinations	100%	Per EHC Details Adult: every 24 months Dependent Child age 17 & under: every 12 months
Hospital Benefit	100%	Cost of semi-private exceeding ward rate per day
Convalescent Hospital	100%	Cost of semi-private exceeding ward rate per day Duration of confinement not exceeding 180 days
Ambulance Service	100%	Per EHC Details
Foot Orthotics	80%	\$100 total per calendar year
Orthopedic Shoes	80%	\$100 total per calendar year
Prosthetics	100%	\$25,000 lifetime maximum - initial placement only
Hearing Aids	100%	\$500 every 5 years
Medical Services and Supplies	100%	Per EHC Details
Medical Equipment	100%	Per EHC Details
Dental Accidents	100%	\$3,000 lifetime maximum
Emergency Care	100%	\$1,000,000 per calendar year
Out-of-Province/Canada		For trip duration not exceeding 60 days from date of departure out-of-province of residence





EHC Deductible	Nil
Coverage Termination Age	At date of retirement, or provided the employee is still actively working, at age 80 or earlier Termination of Coverage The maximum Coverage Termination Age for a Totally Disabled employee is at age 65 or earlier Termination of Coverage
Survivor Benefit	Included, see coverage details in booklet

## DENTAL

Dental Benefit	Co-Ins.	Benefit Maximum
<b>Basic &amp; Preventative Dental Treatment</b>		
Routine Dental Care	80%	Recall, emergency or specific oral examinations, bitewing x-rays, scaling, polishing & fluoride once every 6 months
Periodontics	80%	Periodontal scaling/root planing 2 units per calendar year
Endodontics	80%	
Denture Repairs	80%	
		\$1,500 combined with Major Restorative, per calendar year
Dental Deductible		Nil
Dental Fee Guide Year		The current Dental Fee Guide minus one year published for general dental practitioners in the employee's province of residence
Coverage Termination Age		At date of retirement, or provided the employee is still actively working, at age 80 or earlier Termination of Coverage The maximum Coverage Termination Age for a Totally Disabled employee is at age 65 or earlier Termination of Coverage
Survivor Benefit		Included, see coverage details in booklet

RWAM™ and the ram's head design are registered trademarks of RWAM Insurance Administrators Inc.  
49 Industrial Drive, Elmira, Ontario N3B 3B1  
p. 519-669-1632 / 1-877-888-RWAM (7926) f. 519-669-1923 www.rwam.com

# Get your money faster...

## Make claims processing faster & easier

- Register with Plan Member Services
- Enrol for Direct Deposit and choose email notification for your Explanation of Benefits
- Submit claims electronically through Plan Member Services or the RWAM Mobile App



## Submit claims Electronically

Submit claims online at: <https://planmember.rwam.com> or [www.rwam.com](http://www.rwam.com) and select 'Plan Member Sign In'.

Once logged into the RWAM Plan Member Website, under 'Quick Links', select 'Submit a Claim'. The remaining steps are easy - answer a few questions, attach an electronic copy of your receipt and submit.

## RWAM Mobile App

Once enrolled on RWAM Plan Member Services, download the free RWAM Mobile App on your smartphone or tablet (search 'RWAM') to access select features of RWAM Plan Member Services, including, but not limited to:

- Submit health, dental and vision claims securely, directly from your phone or tablet
- View recently paid claims
- Access your RWAM OneCard to use your phone as your Drug Card, Hospital Card, Dental Card and Out-of-Country Travel Card (if applicable to your group plan)

## Provider eClaims

RWAM's Provider eClaims solution delivers fast and convenient service to both plan members and healthcare providers.

The following are some of the providers who can submit claims directly to RWAM on your behalf:

- Physiotherapist
- Chiropractor
- Acupuncturist
- Massage Therapist
- Optical providers

To take advantage of RWAM Provider eClaims have your provider register and submit your claims directly to:

<https://provider.rwam.com>

## Enrol for Direct Deposit

Once registered with Plan Member Services, enrol for Direct Deposit to have your claim payments deposited directly to your bank account.

If you don't have online access - you can expedite claim payments by enrolling for Direct Deposit. (form available at [rwam.com](http://rwam.com) RM014)

## Choose email notification for your Explanation of Benefits (EOB)

Provide your email on RWAM's Plan Member site to receive your EOB electronically on any processed claim paid by Direct Deposit. EOBs provide the information required to coordinate benefits with spousal plans, and should be kept for those requiring receipts for taxation purposes.

### QUESTIONS...

Please do not hesitate to contact

### RWAM Group Administration

**1-519-669-1632** or

**1-877-888-7926**

email: [inquiry@rwam.com](mailto:inquiry@rwam.com)



**RWAM**<sup>TM</sup>  
[www.rwam.com](http://www.rwam.com)

<sup>TM</sup>Registered trademark of RWAM Insurance Administrators Inc.